



**General Services Administration
Federal Supply Service
Schedule 738 II
Language Services**

Viaduct Language Services

www.viaduct.info

**Viaduct Language Services
Contract Number: GS-10F-0405S**

**Federal Supply Service
Authorized Federal Supply Schedule Price List**

**Special Item Numbers
382-1 Translation Services**

On-line access to contract ordering information, terms, and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*, a menu-driven database system. The INTERNET address for GSA *Advantage!* is [www. GSAAdvantage.gov](http://www.GSAAdvantage.gov).

For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at www.fss.gsa.gov

Viaduct Language Services

GSA Price List dated September 11 June, 2011

GSA FSS Contract: GS-10F-0405S

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Information for Ordering Activities

Language Services

FSC Group: 738 Part II

Industrial Class: NAICS 541930 Translation and Interpretation Services

Contractor Name, Address, and Phone Number:

**Viaduct Language Services
8519 Autumn Harvest
Ellicott City, MD 21043
Tel: (410) 419-8735
Fax: (410) 750-9737**

Contract Administrator:

**Bradley Heden
viaduct@viaduct.info**

Business Size:

**Small Business
Veteran-Owned**

Customer Information

1a. Special Item Numbers:

382-1 Translation

1b. Types of services provided by this schedule include:

Language Translation

1c. See Description of Services for description of job titles

2. Maximum Order: \$1,000,000

3. Minimum Order: \$100

4. Geographic Coverage (delivery area): Nationwide

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- 5. Points of production: as specified in client's task order**
- 6. Discount from list prices or statement of net price: as discussed in pricing**
- 7. Quantity Discounts: as shown on the pricing section**
- 8. Prompt Payment Terms: Net 30**
- 9a. Government commercial credit card is accepted at or below the micro-purchase threshold**
- 9b. Government commercial credit card is accepted above the micro-purchase threshold**
- 10. Foreign items: N/A**
- 11a. Time of delivery: 3-5 days depending on document size or staffing requirement**
- 11b. Expedited delivery: as requested by client**
- 11c. Overnight and 2-day delivery: as requested by client**
- 11d. Urgent Requirements: as requested by client**
- 12. FOB Point: Origin**
- 13a. Ordering address: Viaduct Language Services
8519 Autumn Harvest
Ellicott City, MD 21043**
- 14. Payment Address: Viaduct Language Services
8519 Autumn Harvest
Ellicott City, MD 21043**
- 15. Warranty provisions: Per standard industry practices**
- 16. Export packing charges, if applicable: N/A**
- 17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): Government purchase cards are accepted at all levels.**

18. Terms and conditions of rental, maintenance, and repair (if applicable): Per standard industry practices

19. Terms and conditions of installation (if applicable): Per standard industry practices

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): N/A

20a. Terms and conditions for any other services (if applicable): As shown in the pricing section

21. List of service and distribution points (if applicable): as directed by client

22. List of participating dealers (if applicable): N/A

23. Preventative maintenance (if applicable): N/A

24a. Special attributes such as environmental attributes (e.g. recycled content, energy efficiency, and /or reduced pollutants): N/A

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other locations.) The EIT standards can be found at: www.Section508.gov/: N/A

25. Data Universal Number System (DUNS) number: 029207144

26. Notification regarding registration in Central Contractor Registration (CCR) database: 1ULC0

VIADUCT LANGUAGE SERVICES PRICING SECTION

SIN 382-1 – Translation Services: The contractor shall provide multilingual translation services in native languages to include but not limited to the translation of Business, Legal, Medical, Technical documents, Software, Manuals, Web sites, Intranet, Video and Audio in written, Braille, graphic, electronic, multi-media and various other forms of communication.

TRANSLATION SERVICES – SIN 382-1	
Labor/Task Rate per Unit	Labor/Task Rate per Unit
Document Translation .185/word	.185/word
Document Translation >30,000 words	.146/word
Document Translation >1,000,000	.141/word

Languages Offered: **Cantonese, Dutch, French, German, Hindi, Korean, Mandarin, Portuguese, Punjabi, Russian, Spanish, Tagalog, Ukrainian, Vietnamese**

SIN 382-1, Translation Services: Viaduct Language Services provides written conversions of source texts in one language into target texts written in another language that incorporate the meaning and intent of the original source material. Through combining superior translation technology with the knowledge and expertise of our foreign language professionals, we provide any business or government organization with the means to experience the benefits of a large translation or localization department economically and efficiently. Viaduct Language Services also provides a number of ecommerce associated business solutions that include website content translation as well as full service multilingual web authoring and development. We have accumulated extensive experience in meeting the translation and localization requirements of our client companies by producing high quality technical translations in almost any subject area or language group.

Staff Requirements: Each member of our foreign language translation and interpretation team was carefully recruited from the community of professional translators, interpreters, and localization professionals. We employ a consistent, rigorous, quality methodology to meet our technology clients' translation, interpretation, and multilingual publishing needs. Every member of our translation and localization teams is a trained subject expert with at least a decade of proven performance in the translation industry. We accept only certified foreign language professionals with a comprehensive and well-documented professional history of successfully meeting the foreign language requirements of their client companies.

Clearances: Staff with TS/SCI clearances available.